



# BMW BEV Battery Certificate

## **Services and Conditions for High-Voltage Batteries of BMW BEV – First Registration Before 1<sup>st</sup> April 2026**

The seller hereby provides the purchaser of a new BMW Battery Electric Vehicle (BEV)<sup>1</sup> vehicle with the following express performance commitments relating to the high-voltage battery systems, in addition to any statutory defect claims or rights arising under the terms and conditions of sale for new BMW BEV vehicles:

### **Certificate Period and Coverage**

The BMW Battery Certificate for the high-voltage battery of a new BEV vehicle registered prior to 1 April 2026 is valid for the first 160,000 km or eight (8) years from the date of the Vehicle's first registration in Malaysia (the "Certificate Period"). Upon the expiry of the Certificate Period, regardless of mileage or elapsed time, all rights and commitments under this Certificate automatically terminate.

### **Defect Remediation**

Within the Certificate Period, the purchaser is entitled to request, at no cost, the repair of any defect in the high-voltage battery that is not excluded under this Certificate. Repairs may involve the

installation of a new-generation high-voltage battery, which may result in changes to certain technical specifications of the vehicle; however, such changes will not materially impair the vehicle's driving characteristics when used in accordance with normal operating conditions.

### **Towing Assistance**

If, within the Certificate Period, the BMW BEV vehicle requires towing as a direct result of a defect in the high-voltage battery covered by this Certificate, the purchaser will be reimbursed for the reasonable and necessary costs of towing the vehicle to the nearest BMW Malaysia Authorised Dealer service centre, subject to the presentation of supporting documentation and compliance with applicable procedures.

### **Transfer of Rights**

In the event of a change in ownership of the BMW BEV vehicle during the Certificate Period, all rights and commitments under this Certificate shall automatically transfer to the new owner, who shall be subject to all terms, conditions, limitations, and exclusions set forth herein.

### **Conditions and Exclusions**

The performance commitments under this Certificate are strictly conditional upon the following:

- All scheduled inspections and maintenance must be completed at the intervals specified by the manufacturer, and the high-voltage battery must be checked and, if necessary, repaired during these inspections by a BMW Authorised Dealer.
- This Certificate does not apply to defects or damage resulting from:
  - Accident, collision, or other external physical impact;
  - Operation of the vehicle under conditions for which it was not homologated (including, but not limited to, use in countries with homologation standards differing from the country of initial delivery);
  - Improper handling, misuse, or operation of the vehicle in a manner inconsistent with the manufacturer's guidelines, including but not limited to participation in motorsport competitions or similar activities;
  - Installation of parts or components not approved by the manufacturer, or modification of the vehicle or any of its systems (including software) in a manner not authorised by the manufacturer;
  - Failure to follow the regulations concerning handling, maintenance, and care of the vehicle as set out in the official operating instructions;
  - Immersion of the high-voltage battery or parts thereof in water or other liquids. This also includes direct exposure to high-pressure cleaning equipment;
  - Any instance in which the high-voltage battery has been opened, tampered with, or removed from the vehicle by any party other than an authorised BMW i dealer or service centre.

Any claims or requests for service under this Certificate that do not comply with the above conditions, or which arise from any of the stated exclusions, shall be null and void. This Certificate does not confer any rights beyond those expressly stated herein and shall not be interpreted to extend or modify any statutory rights available to the purchaser under applicable law.

BMW Malaysia Sdn Bhd reserves the right to modify or amend the terms of this Battery Certificate at any time, without the necessity of providing prior written notice.

<sup>1</sup>Except BMW i3, please refer to BMW i3 Battery Certificate.

### **Services and Conditions for High-Voltage Batteries of BMW BEV – First Registration After 1<sup>st</sup> April 2026**

The seller hereby provides the purchaser of a new BMW Battery Electric Vehicle (BEV)<sup>1</sup> vehicle with the following express performance commitments relating to the high-voltage battery systems, in addition to any statutory defect claims or rights arising under the terms and conditions of sale for new BMW BEV vehicles:

#### **Certificate Period and Coverage**

This BMW Battery Certificate exclusively covers defects in the high-voltage battery as well as a reduction in the maximum available energy content below 70% of the certified 100% state in the new vehicle. The Certificate applies for the first 160,000 kilometres of the new BMW vehicle or, irrespective of mileage, for a period not exceeding eight (8) years from the date of the Vehicle's first registration in Malaysia, whichever occurs first.

#### **Maintenance Compliance Requirement**

A fundamental prerequisite for invoking this high-voltage battery performance guarantee is that all vehicle maintenance has been executed strictly in accordance with BMW's maintenance specifications within the performance period defined for the high-voltage battery. The current service (CBS) serves as definitive proof of compliance. Any deviation from the prescribed maintenance schedule may render the guarantee null and void.

#### **Towing Assistance**

If, within the Certificate Period, the BMW BEV vehicle requires towing as a direct result of a defect in the high-voltage battery covered by this Certificate, the purchaser will be reimbursed for the

reasonable and necessary costs of towing the vehicle to the nearest BMW Malaysia Authorised Dealership, subject to the presentation of supporting documentation and compliance with applicable procedures.

### **Authorised Repair Requirement**

All services or repairs regarding the high-voltage battery are strictly limited to BMW-authorised workshops. Any repairs or services conducted by unauthorised parties shall void the Certificate in relation to the affected components.

### **Battery Capacity Degradation and Performance Guarantee**

The maximum available energy content of the high-voltage battery will naturally decrease over time and with use. The degree of such reduction is influenced by factors including, but not limited to, charging and driving behaviour, as well as ambient temperature conditions. Recommendations for optimising battery service life are detailed in the owner's manual or obtainable from BMW dealers. Should the maximum available energy content fall below 70% of the certified 100% state at initial registration within the performance period, the portion below 70% shall be deemed an excessive decrease, and BMW will repair this excessive decrease free of charge so as to restore the battery's maximum available energy content to at least 70%.

### **Verification of Battery Capacity**

For vehicle models equipped with an in-vehicle battery status indicator<sup>2</sup>:

The vehicle's battery status indicator serves to verify the maximum available energy content.

Since inaccuracies may occur in the battery status displayed in the vehicle, BMW reserves the right to additionally verify the exact battery status through a BMW-certified measurement. This measurement result then serves as the decisive criterion for verifying the maximum available energy content in the vehicle.

For vehicle models without an in-vehicle battery status indicator:

A BMW-certified measurement serves to verify the maximum available energy content in the vehicle.

### **Remedy and Parts Replacement**

Where repair of the high-voltage battery is required due to a defect or excessive reduction in energy content, BMW, at its sole discretion, may repair or replace the high-voltage battery with new,

remanufactured, or refurbished parts. BMW is not obligated to restore the battery to a like-new condition or 100% maximum available energy content but will ensure that the maximum available energy content is at least 70%. As a condition of parts replacement, the purchaser agrees that removed and replaced components become the property of BMW or a third party designated by BMW upon removal.

### **Transfer of Rights**

In the event of a change in ownership of the BMW BEV vehicle during the Certificate Period, all rights and commitments under this Certificate shall automatically transfer to the new owner, who shall be subject to all terms, conditions, limitations, and exclusions set forth herein.

### **Conditions and Exclusions**

This BMW Battery Certificate does not cover damage or excessive reduction of the maximum available energy content, insofar as this is caused by failure to comply with the regulations and instructions regarding the handling of the vehicle and the high-voltage battery as described in the operating manual or displayed in the vehicle (in particular, information on the service life of the high-voltage battery). This BMW Battery Certificate does not cover damage or performance limitations caused by:

- Failure to charge the vehicle within 14 days after the charge indicator shows 0% / 0 km range;
- Charging equipment such as charging cables or plugs from third-party suppliers (charging equipment not distributed by BMW);
- Defective charging infrastructure such as charging stations;
- Intentional modification or programming to shorten the lifespan of the high-voltage battery or to manipulate the value of the maximum available energy content;
- Modification or programming of any of the vehicle's control units or installation of unauthorized software, including performance-enhancing software;
- Modification of the vehicle in a manner not approved by BMW;
- Use of add-on parts (interior or exterior) not approved by BMW, if these are the cause of the high-voltage battery issue;
- Opening or removing the high-voltage battery in a manner contrary to BMW specifications;
- Improper repair of the vehicle and its high-voltage electrical system, including its components (electric motor, power electronics, charging unit, heating, air conditioning, wiring, or high-voltage battery), by an unauthorized workshop;
- Failure to report or have repaired a prior defect that caused the complaint regarding the high-voltage battery immediately upon discovery;
- Breach of the buyer's obligation to have the prescribed maintenance/service work on the vehicle carried out properly within the specified timeframes in accordance with BMW specifications;
- Failure to give the service provider the opportunity to improve the product (in particular, remote software upgrades), despite being requested to do so;

- Exposing the high-voltage battery or any other component of the high-voltage electrical system to a direct flame or other external heat source;
- Immersion of the high-voltage battery or parts thereof in water or other liquids. This also includes direct exposure to high-pressure cleaning equipment;
- Exposure of the high-voltage battery to a corrosive environment (e.g., a highly acidic or highly alkaline environment or cleaning agents);
- Physical damage to the vehicle or the high-voltage battery (intentional, through vandalism, or accident);
- Damage due to force majeure (e.g., fire, storm, flood, lightning strike);
- Failure to comply with the payload limits or towing capacities specified by BMW, as described in the vehicle registration document;
- Use of the high-voltage battery for purposes other than operating the vehicle with its factory-installed equipment and any bidirectional charging functions (depending on factory-installed vehicle equipment);
- Use and operation of the high-voltage battery after removal from the vehicle;
- Overloading the high-voltage battery, e.g., during motorsport activities.

The high-voltage battery is also subject to the general exclusions and limitations set forth in the new vehicle's warranty terms and conditions, which are referenced herein for further guidance: BMW Warranty Certificate.

### **Applicability and Homologation Limitation**

This BMW Battery Certificate does not apply to the use of the vehicle under conditions for which it has not been homologated (e.g., in a country with different homologation requirements than the original delivery location).

BMW Malaysia Sdn Bhd reserves the right to modify or amend the terms of this Battery Certificate at any time, without the necessity of providing prior written notice.

<sup>1</sup>Except BMW i3, please refer to BMW i3 Battery Certificate.

<sup>2</sup>Availability display depends on model/model year.