



BMW Credit (Malaysia) Sdn. Bhd. (Company No. 75342-D)

Dear Valued Customer,

This document illustrates the payment options and guide in servicing your loan payments with BMW Credit (Malaysia) Sdn. Bhd.

Should you require any further assistance, kindly contact our customer service team at 03-8317 1800 or email csinfo@bmw.com.my

Thank you.

Regards,

BMW Credit (Malaysia) Sdn. Bhd.



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02 FAQs.



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Option 1

Using JomPAY with 4 simple steps below:

1. Login to your internet or mobile banking service and click on JomPAY logo.

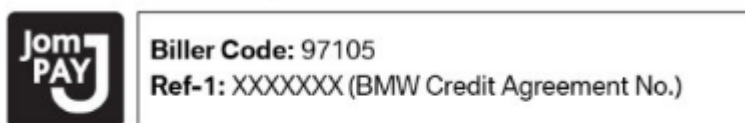


2. Choose Current or Savings Account (depending on your account type).
3. Enter the following payment details:

Biller Code : 97105 (BMW Credit specific biller code)
Ref-1 : XXXXXXX (BMW Credit 7-digit Agreement number)
Ref-2 : -Optional- (Leave it blank or enter your vehicle number/ name)
Amount : (Instalment amount)

4. Click on Submit Payment.

Note: JomPAY information as presented below is available on your official receipt for reference:



JomPAY online at Internet and Mobile Banking with your Current or Savings account.



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Option 2

Online Banking through CIMB Clicks (for CIMB Bank User).

1. Login to www.cimbclicks.com.my
2. Select > Transfer within CIMB Bank.
3. Key in your BMW Credit 14-digit Account Number in the 'Open Recipient A/C No.' and submit for payment.

BMW Credit 14-digit Account Number.

Beneficiary Name: BMW Credit (Malaysia) Sdn. Bhd.

Account No: **9892400XXXXXX**

(Last 7-digit represent your BMW Credit Agreement No.)

Example: If your BMW Credit contract number is 1234567
Your Account no. will be **98924001234567**.

Option 3

Online Banking through Interbank GIRO (for non-CIMB Bank User).

1. Login to your [online bank account](#).
2. Select mode of payment > Interbank GIRO.
3. Select Bank > CIMB Bank.
4. Enter Beneficiary name > BMW Credit (Malaysia) Sdn. Bhd.
5. Enter Account number > **9892400XXXXXX**
(Last 7-digit represent your BMW Credit Agreement No.)
Example: If your BMW Credit contract number is 1234567
Your Account no. will be **98924001234567**.
6. Submit for payment.

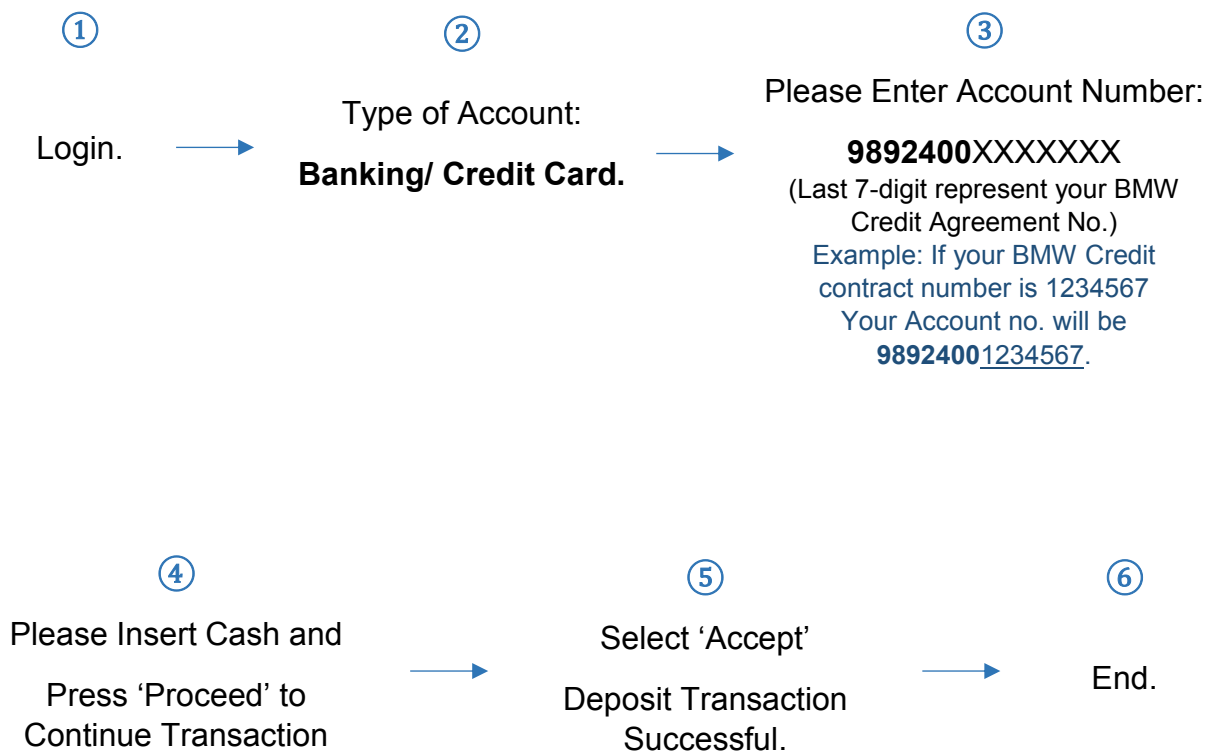
Note: Please do not select the payment mode as 'Instant Transfer' to make payments as this will be rejected.



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Option 4

CIMB Cash Deposit Machines.

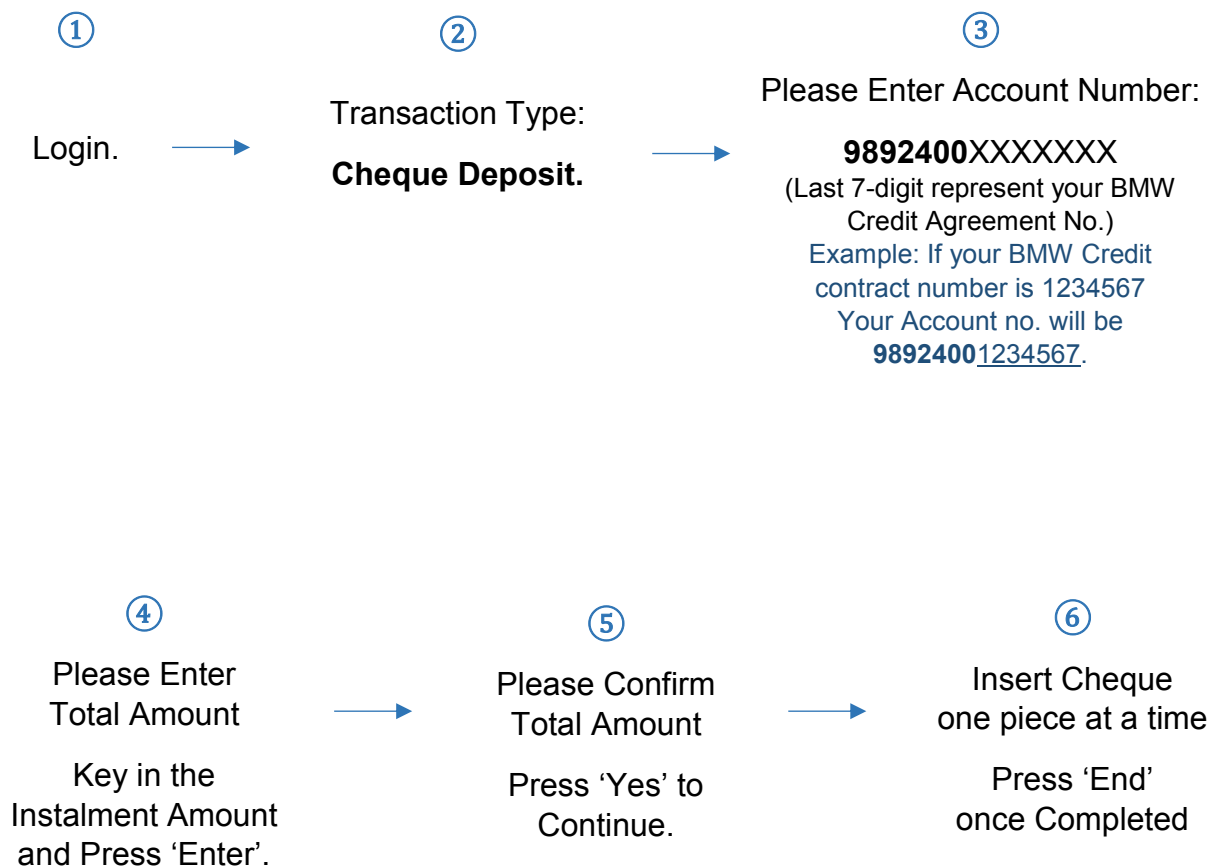




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Option 5

CIMB Cheque Deposit Machines.

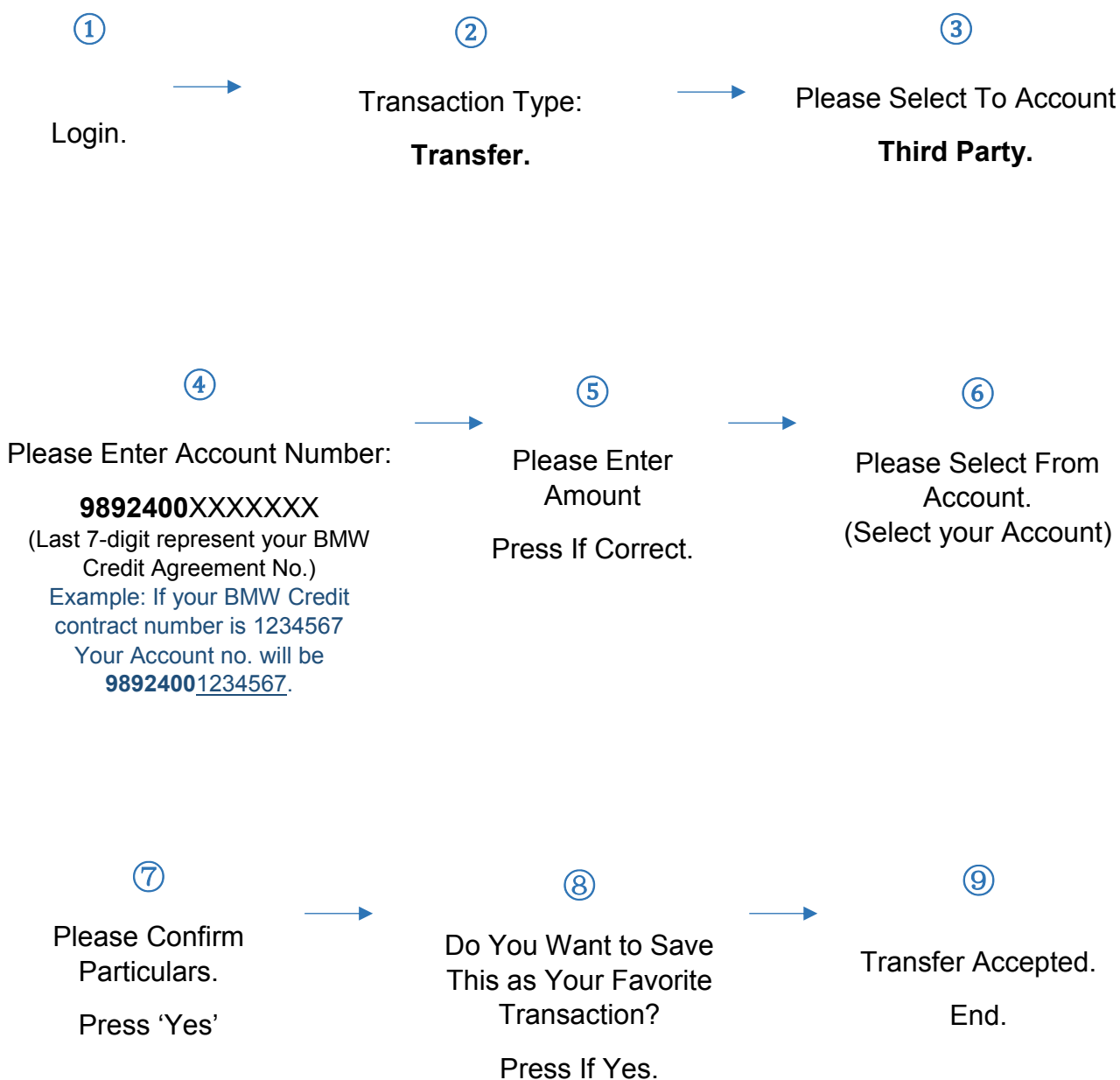




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Option 6

CIMB Automated Teller Machine (ATM)





02 FAQs.

Q: I am currently making payments via Maybank. By when do I need to make changes to my bank account details?

A: We recommend you to make changes immediately so that your next payment can be made to the CIMB account.

Q: I am currently making payment via Direct Debit (DD). Do I still need to make payment to CIMB or JomPAY?

A: No, you do not need to make payment to CIMB or JomPAY. The change of bank details does not affect you.

Q: I am currently making payments via Standing Instruction. How do I ensure my payments are deducted accordingly?

A: Please update your Standing Instruction with your new BMW Credit account number. For CIMB Bank customer, you need to set up your standing instruction for your new BMW Credit account by using CIMB Clicks only.

BMW Credit 14-digit Account Number.

Beneficiary Name: BMW Credit (Malaysia) Sdn Bhd
Account No: **9892400XXXXXX**
(last 7-digit represent your BMW Credit Agreement No.)

Q: Where can I find my BMW Credit contract number?

A: You can find your BMW Credit contract number on the first page of the Hire Purchase Agreement or on the monthly payment receipt you get from us. You can also call us at 03-8317 1800 or email csinfo@bmw.com.my to confirm your contract number.

Q: I recently made my instalment payment via Maybank. Will you still receive my payment?

A: Yes, however it is recommended that you make changes immediately so that your next payment can be made to the CIMB account.



02 FAQs.

Q: Do I have to register before making payments via JomPAY?

A: No registration is required to make payments via JomPAY.

Q: Is there a charge to pay via JomPAY??

A: No, All payments made via JomPAY are FREE of charge

Q: What is JomPAY Biller Code?

A: JomPAY Biller Code is unique number to identify a JomPAY Biller.
BMW Credit JomPAY Biller Code is 97105.

Q: What should I do if BMW Credit has not receive the payments made via JomPAY?

A: Check the time you made the payment - if you missed your Bank's cut-off time, payment will only go through the next banking business day (not including weekends or public holidays).