



BMW Malaysia Warranty

Your BMW New Car Warranty commences upon the first date of vehicle registration or first use. All new car purchased will come as standard with 2 years unlimited mileage warranty.

The warranty is valid on the years and distance covered upon the warranty package purchased during first vehicle purchase. Your warranty cover will ensure that any confirmed defects in manufacture are corrected without cost to the owner. The warranty cover is attached to the vehicle and will, therefore, transfer to the subsequent owner if the vehicle is sold.

The BMW warranty cover does not include outside influences such as stone chipping, impact damage, fallout and bird droppings.

Other exclusions include but are not limited to:

- **Normal Maintenance**
Normal maintenance and all associated costs and services, or other adjustments which become necessary throughout the life of the vehicle; or adjustments which may become necessary due to unusual usage are not acceptable as a claim under this warranty.
- **Operational fluids, improper fuel and wear and tear parts**
All costs of operational fluids like coolant, oil, lubricants and/or damages caused by improper fuel (insufficient or incorrect) and all wear and tear parts (e.g. filters, brake and clutch parts, spark/glow plugs) are excluded from this warranty unless such parts are found to be defective due to a manufacturing or assembly fault.
- **Tyres**
Tyres are covered under a separate warranty by the tyre manufacturer concerned. Please discuss any concerns with your BMW Authorised Dealer who will advise and assist you accordingly.

- **Glass**
Damage to glass due to stone chips, cracks, breakage and scratches etc. are not covered by the warranty.
- **Non-BMW supplied options and alterations**
This warranty covers only those items sold as part of the original vehicle and excludes non-BMW supplied options, accessories and/or other items fitted to the vehicle at the instigation of the selling dealer or tampered with at workshops other than at a BMW Authorised Dealer's outlet, or where the identification numbers or marks of the items have been defaced, no claim can be made under this warranty. Neither BMW nor BMW Authorised Dealers accept any responsibility or liability relating to any user or third party if alterations to the vehicle are or have been affected.
- **Environmentally influenced damages**
Damage caused by environmental influences such as stone chips, storm lightning, bird droppings, tree sap, acid rain, fallout, industrial dust, food, water, fire, pollen and other natural deterioration as well as normal deterioration and wear or tear like discoloration, fading, deformation and blurring.
- **Incidental or consequential damages**
BMW and BMW Authorised Dealers do not assume liability for incidental or consequential injury to persons, damage to vehicle or property including but not limited to loss of time, inconvenience or loss of use of the vehicle, etc. This warranty does not cover costs for car rental, accommodation, taxi service, telephone charges, loss of earning/profits or income of any form of depreciation etc.
- **Existing fault**
This warranty will not apply to any component, assembly or associated component damaged as a result of continued operation of the vehicle after it has become (or ought to have become) apparent to the driver that some faults exist in the vehicle.
- **Cause beyond reasonable control of BMW**
This warranty does not cover loss, damage or defects which arise or are caused by collision, accident, theft, riot, war, acts of God, acts of terrorism or any other causes beyond reasonable control of BMW or BMW Authorised Dealers. Modification or adjustments which may be required due to alterations in local legalization or conditions after the original registration of the vehicle are beyond the control of BMW or BMW Authorised Dealers and are therefore not acceptable as a claim against this warranty.
- **Misuse**
The liability of BMW and BMW Authorised Dealers is excluded if damage or impairment of performance is directly or indirectly caused by misuse of in cases where the vehicle is used in a way not in compliance with the use for which it is designed (e.g. exceeding any of the manufacturer's specified maximum speeds,

driving over kerbs and potholes, revolutions, load capacities, improper storage, exposure to natural or unnatural elements, lack of usage, neglect etc.) or used for competitions and contests.

- **Production tolerances**

Productions tolerances within the vehicle manufacturer's specification are deemed acceptable.

- **Interference from high frequency radio signals**

This warranty does not cover any repairs that may have resulted from interference due to high frequency radio signals.

BMW Parts Warranty

Whenever you purchase any Original BMW Parts and Original BMW Accessories from any BMW Authorised Service Centre, they shall entitle for 2 years manufacture warranty.

BMW Corrosion Perforation Warranty

Your BMW car is covered by a twelve-year unlimited mileage warranty against corrosion perforation. Only original factory panels will be eligible. Reworks, accident damage and external influences are excluded.

BMW Paintwork Warranty

Your BMW car is covered by a three-year warranty against paintwork faults resulting from manufacture. Only original factory paintwork will be eligible. Reworks, accident damage and external influences are excluded.

Plug-in Hybrid – High Voltage Battery

The high voltage batteries in Plug-in Hybrid cars are covered by a six-year warranty, limited to a maximum distance of 100,000km, whichever comes first. All high voltage battery repairs under warranty must be carried out by a BMW Service Authorised Workshop.

Your Responsibilities under the Warranties

To preserve your BMW car's warranties validity during the ownership period, you must adhere to the following terms and conditions as prescribed in BMW Owner's Handbook. Naturally the above-mentioned warranty will not cover any liability for death, bodily injury or damage to property or any other consequential loss or damage:

- **Trust your BMW Authorised Service Centre**

Any repair or replacement performed under this warranty must be carried out by a BMW Authorised Dealer. This warranty will not cover any claim that may arise from any work performed by a non-BMW authorised workshop or any claims in connection therewith.

- **Follow the instructions in the BMW Owner's Handbook**

Fluids like coolant, oil, lubricant and fuel shall be used as recommended by the vehicles' manufacturer and all further instructions in the BMW Owner's Handbook shall be followed.

- **Service your vehicle on time.**

Service work has to be carried out in accordance with the manufacturer's specifications and recommended maintenance without gaps and on-time. Any damage to or defect in the vehicle caused by poor or insufficient servicing or overdue services will not be remedied under the vehicle's warranty.